

Councillor Siebentritt - QoN - Graffiti in the City

Tuesday, 27 January 2026
Council

Council Member
Councillor Dr Mark Siebentritt

Public

Contact Officer:
Ilia Houridis, Director City Shaping

QUESTION ON NOTICE

Councillor Dr Mark Siebentritt will ask the following Question on Notice:

1. What data does Council collect on graffiti in the City?
2. What incidents of graffiti were reported to Council for the years 2023-2025 inclusive and by what means?
3. What is the average response time for clean up?
4. What has the annual cost of graffiti removal been for the period 2023-2025?

REPLY

1. All incidents of graffiti reported to the City of Adelaide are captured in Administration's Asset Management systems (Assetic/Aten). The data captured includes:
 - 1.1. work order date (date when staff enter reports in Aten, usually the same day graffiti reports are received)
 - 1.2. location
 - 1.3. date of completed graffiti removal work order
 - 1.4. before and after pictures
 - 1.5. response time based on priority
 - 1.6. personnel attending to the work order
 - 1.7. time taken to complete the work.
2. In response to question 2, the following advice is provided:
 - 2.1. Between 1 January 2023 and 31 December 2025, 5,071 graffiti removal jobs were completed.
 - 2.2. Incidents of graffiti occurred in a variety of locations and forms including the following:
 - 2.2.1. offensive graffiti
 - 2.2.2. graffiti on council property
 - 2.2.3. graffiti in Park Lands
 - 2.2.4. graffiti on public conveniences
 - 2.2.5. graffiti on private properties

2.2.6. graffiti on pathways and roads

2.2.7. stickers.

2.3. Incidents of graffiti are reported to Administration through the following avenues:

2.3.1. City of Adelaide website

2.3.2. Customer Service Centre

2.3.3. Snap Send Solve app.

2.4. Graffiti is also identified by Administration when audits and inspections are completed.

2.5. The following tables provide a breakdown of the sources of graffiti reporting and the type of graffiti reported for the calendar years 2023-2025 inclusive.

1 January 2023 to 31 December 2025	GRA01 General graffiti removal private property	GRA02 Offensive graffiti removal private property	GRA03 General graffiti removal public property	GRA04 Offensive graffiti removal public property	GRA05 Graffiti removal on Community Sporting Bldg
SSS app	164	6	619	58	1
Phone	312	43	558	61	5
Email	85	5	123	7	0
Online form	539	35	241	76	1
Counter	15	3	7	1	0
TOTALS - 2965	1115	92	1548	203	7

1 January 2023 to 31 December 2023	GRA01 General graffiti removal private property	GRA02 Offensive graffiti removal private property	GRA03 General graffiti removal public property	GRA04 Offensive graffiti removal public property	GRA05 Graffiti removal on Community Sporting Bldg
SSS app	12	1	86	7	0
Phone	78	12	260	16	2
Email	29	2	61	1	0
Online form	143	7	59	30	0
Counter	8	0	3	0	0
TOTALS - 817	270	22	469	54	2

1 January 2024 to 31 December 2024	GRA01 General graffiti removal private property	GRA02 Offensive graffiti removal private property	GRA03 General graffiti removal public property	GRA04 Offensive graffiti removal public property	GRA05 Graffiti removal on Community Sporting Bldg
SSS app	94	4	346	42	1
Phone	158	20	211	26	1
Email	32	3	34	5	0
Online form	210	15	84	26	1
Counter	7	0	3	1	0
TOTALS - 1324	501	42	678	100	3

<i>1 January 2025 to 31 December 2025</i>	<i>GRA01 General graffiti removal private property</i>	<i>GRA02 Offensive graffiti removal private property</i>	<i>GRA03 General graffiti removal public property</i>	<i>GRA04 Offensive graffiti removal public property</i>	<i>GRA05 Graffiti removal on Community Sporting Bldg</i>
<i>SSS</i>	<i>58</i>	<i>1</i>	<i>187</i>	<i>9</i>	<i>0</i>
<i>Phone</i>	<i>76</i>	<i>11</i>	<i>87</i>	<i>19</i>	<i>2</i>
<i>Email</i>	<i>24</i>	<i>0</i>	<i>28</i>	<i>1</i>	<i>0</i>
<i>Online form</i>	<i>186</i>	<i>13</i>	<i>98</i>	<i>20</i>	<i>0</i>
<i>Counter</i>	<i>0</i>	<i>3</i>	<i>1</i>	<i>0</i>	<i>0</i>
TOTALS - 824	344	28	401	49	2

3. Response times and prioritisation of graffiti removal are based on an Administration assessment of factors such as location, offensiveness and visual impact.
 - 3.1. Graffiti assessed as offensive is removed or covered within 24 hours and as indicated by the figures provided, represents just over 10% of all graffiti removed annually.
 - 3.2. All other graffiti reported is removed, on average, within 14 days.
4. The total cost of graffiti removal during the period 2023-2025 is detailed in the following table.

FY2023-2024	FY2024-2025	1 July 2025 to 31 December 2025
\$655,000	\$566,000	\$281,000

Staff time in receiving and preparing this reply	To prepare this reply in response to the question on notice took approximately 10 hours.
---	--

- END OF REPORT -